



**CREATING THE CITY OF OPPORTUNITIES**

A SUSTAINABLE COMMUNITY STRATEGY FOR THE CITY OF BRIGHTON AND HOVE

# Local Area Agreement Delivery Plan - extracts

## Culture Tourism & Enterprise Overview and Scrutiny Committee

7<sup>th</sup> October 2009



2008 - 2011

### Promoting enterprise and learning

<p><b>NI152 The number of working age people claiming out of work benefits</b></p> <table border="1"> <thead> <tr> <th>Indicator</th> <th>Target</th> <th>Actual</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>No.</td> <td>20,630.00</td> <td>22,213.00</td> <td></td> </tr> </tbody> </table> <p><b>Comments</b> Average of 4 quarter up until March 09</p>	Indicator	Target	Actual	Status	No.	20,630.00	22,213.00		<p><b>Indicator</b></p>	<p><b>Target</b></p>	<p><b>Actual</b></p>	<p><b>Status</b></p>
	Indicator	Target	Actual	Status								
No.	20,630.00	22,213.00										
<p><b>Comments</b> Average of 4 quarter up until March 09</p>												

<p><b>1.3.1 : Commission the City Employment and Skills Plan (CESP) Evaluation Report to monitor the success of the City Employment and Skills Steering Group in making progress against the CESP strategic priorities.</b></p>				
Actions	DOT	Comments	By When	Lead Partner
<p>1.3.1.1 : CESP - Final mid-term evaluation report completed</p>		<p>The mid-term evaluation has been completed. A new action plan with priorities for 2009/10 has been developed. A new evaluation framework to monitor the progress of the Action Plan has been identified and will be developed with the assistance of the Council's Performance team.</p>	<p>Mar/2009</p>	<p>City Employment and Skills Steering Group</p>

### 1.3.2 : Breakthrough Programme, which assists workless city residents back into the labour market

Actions	DOT	Comments	By When	Lead Partner
1.3.2.1 : 'Breakthrough Programme' - 300 workless residents engaged, of which 60 to secure work placements, 50 to secure employment and 20 to partake in volunteering		345 residents have been engaged, of whom 48 have secured employment, 87 have gained voluntary work, 57 have been offered work placements. The project has been very successful and it's an excellent case of good partnership working. The project has secured funding to run for at least one more year.	Mar/2009	City Employment and Skills Steering Group

### 1.3.3 : Part-fund, support and monitor delivery of the Futures Programme

Actions	DOT	Comments	By When	Lead Partner
1.3.3.1 : 'Futures Programme' - 45 workless residents engaged, receiving training and work placements in the hospitality sector, of which 30 secure employment		40 residents have been trained, 6 have entered into employment, 38 have successfully completed work placements. The employers who offered work placements have been impressed by the quality of participants. Job outputs have been low due to the economic downturn.	Mar/2009	City Employment and Skills Steering Group

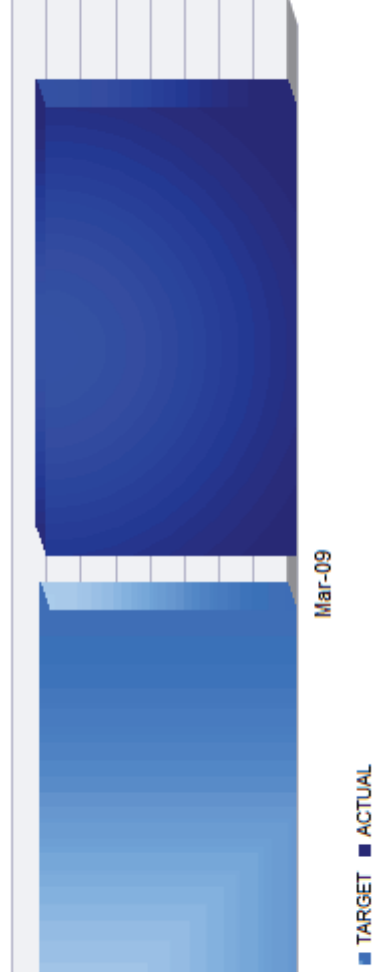
### 1.3.4 : Part-fund the Housing Benefit "Back to Work" Project, which provides discretionary payments to support benefit claimants in making the transition to employment

Actions	DOT	Comments	By When	Lead Partner
1.3.4.1 : 'Back to work project' - 40 claimants to secure employment		18 residents have been helped into work since the beginning of the project. LABGI funding for this project was approved by the CESSG in late July 08 and the project didn't start before August 08.	Jul/2009	City Employment and Skills Steering Group

### Promoting enterprise and learning

Indicator	Target	Actual	Status
No.	71.80 (baseline)	72.80	
<p><b>Comments</b>                      The latest result relates to the outcome in 2007 - data is lagged by 2 years. New business registration rate has been consistently higher in Brighton &amp; Hove than in the South East and GB since 2002.</p>			

NI171 - New business registration rate per 10,000 of the population (VAT and PAYE)



### 1.5.1 : Develop the city's business offer in order to attract more investment from external companies

Actions	DOT	Comments	By When	Lead Partner
1.5.1.1 : Complete the Business Retention and Inward Investment Study		The city council formally approved the BRII at the Enterprise Employment and Major Projects CMM on 23rd March 2009 and work is now underway in developing the short term action plan	Mar/2009	City Employment and Skills Steering Group

### 1.5.2 : Assist businesses in finding suitable commercial premises in the city

Actions	DOT	Comments	By When	Lead Partner
1.5.2.1 : Achieve 5000 hits on the council commercial property database for the 2008/09 financial year		In the financial year 2008/09 there were 5157 hits on the councils commercial property database for businesses looking for a range of commercial and retail space within the city.	Mar/2009	City Employment and Skills Steering Group




## Promoting enterprise and learning

<b>L 01 - Progress towards the development of the Brighton Centre</b>			
<p>Legend: ■ TARGET ■ ACTUAL</p>			
<b>Indicator</b>	<b>Target</b>	<b>Actual</b>	<b>Status</b>
	See milestones	See milestones	
<b>Comments</b> No data - Following the exchange and execution of Terms with Standard Life Investments in December 2008, Standard Life despatched the Contract Notice for publication in OJEU in January 2009 to initiate the procurement process to appoint a Lead Architect and the professional development team to undertake a first stage feasibility design and study.			

<b>1.6.1 : To agree a Funding Strategy with Standard Life</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>
1.6.1.1 : Exchange and execution of Heads of Terms with Standard Life Investments		Heads of terms exchanged and executed on 22 Dec 08	Mar/2009 Brighton & Hove City Council
<b>1.6.2 : Initiate the procurement process to appoint a professional development team</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>
1.6.2.1 : Issue the OJEU Notice		Contract notice despatched 13 Jan 09	Mar/2009 Brighton & Hove City Council
1.6.2.2 : Appointment of Lead Architect and Design Team		Procurement timetable now shows contract award as Jun/July 09	Mar/2009 Brighton & Hove City Council

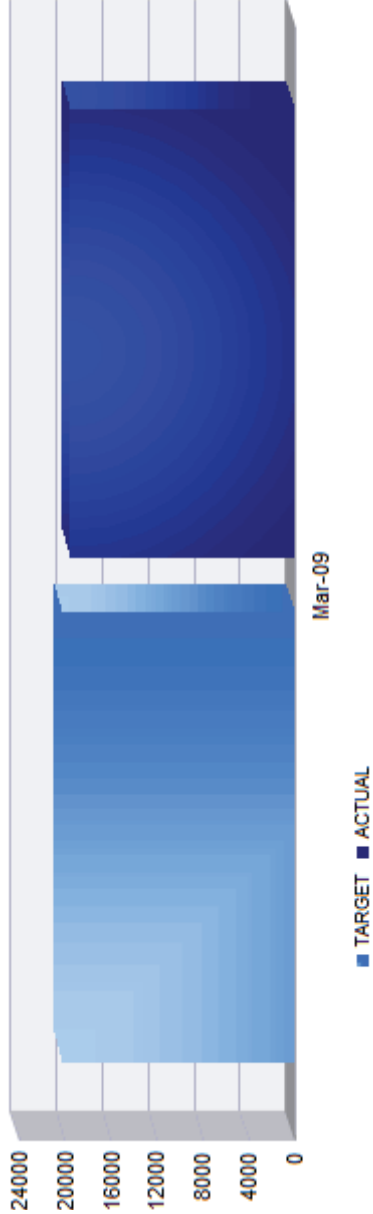


**1.6.3 : To identify and define a viable scheme**

Actions	DOT	Comments	By When	Lead Partner
1.6.3.1 : Completion of the first stage feasibility study and design		Due to be completed March 2010	Mar/2009	Brighton & Hove City Council

### Promoting enterprise and learning

Indicator	Target	Actual	Status
£	20,185.00	19,477.00	
<p><b>Comments</b>                      Baseline - 18,833 (2005 data). The result relates to 2006 - it is the latest result available for this measure.</p> <p>2006 was a good year for the UK economy as a whole, but growth in Brighton &amp; Hove was at a slower rate than all other comparators (absolute and per head). The city has a higher GVA per head than the UK, but lags behind the South East and selected cities.</p>			



**1.7.1 : Part-fund the East Sussex Sustainable Business Partnership in delivering energy audits and green action grants to local firms (BHCC funding will be spent on Brighton & Hove Businesses)**


Actions	DOT	Comments	By When	Lead Partner
1.7.1.1 : Sustainable Business Partnership - 40 local businesses receiving Green Action Grants		Business Link began offering a new grant to enable local businesses to make environmental improvements in January 2009. To avoid duplication of services the East Sussex Sustainable Business Partnership agreed to defer delivery of council-funded grants until July 2009, when funding for the Business Link grant ends.	Mar/2009	City Employment and Skills Steering Group

**1.7.2 : Part-fund the City Business Clinics offered, offered by Business Link to local SMEs that are more than two years old**


Actions	DOT	Comments	By When	Lead Partner
1.7.2.1 : Business Link - 32 business clinic slots filled		46 City Business Clinic sessions filled from July 2008 to end-March 2009, exceeding target by 14.	Mar/2009	City Employment and Skills Steering Group



### 1.7.3 : Provide funding to support the Brighton & Hove Chamber of Commerce in offering expanded services to new and existing members

Actions	DOT	Comments	By When	Lead Partner
1.7.3.1 : Chamber of Commerce - New Chamber website and 33 business events/training sessions engaging 1450 local businesses		Brighton & Hove Chamber of Commerce website is complete and live. 1500 businesses were engaged at 33 business events and training sessions, exceeding the project-end target.	Mar/2009	City Employment and Skills Steering Group

### 1.7.4 : Ensure B&H benefits for the new SEEDA funded Innovation & Growth Teams (IGT) to be established in 2009

Actions	DOT	Comments	By When	Lead Partner
1.7.4.2 : SEEDA IGT - Meaningful presence of IGT established in the city		The new IGT will operate in East Sussex and Brighton & Hove, meaning many delivery partners are stake-holders and in some cases will be working together for the first time. Given the complex project development process, SEEDA has been receptive to the delivery partners' ambition for the new IGT, and it is anticipated that the team will be established and operating in early 2010.	Mar/2009	City Employment and Skills Steering Group



### Promoting enterprise and learning

<p><b>L 03 (NI151) - The percentage of the working age population who are in employment</b></p> <table border="1"> <thead> <tr> <th>Indicator</th> <th>Target</th> <th>Actual</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>%</td> <td>74.50</td> <td>74.00</td> <td></td> </tr> </tbody> </table>		Indicator	Target	Actual	Status	%	74.50	74.00	
Indicator	Target	Actual	Status						
%	74.50	74.00							
<p><b>Comments</b>                  This result is a 4 quarter average between Oct 2007 to Dec 2008 - it is the latest data available to show progress against this measure. It is lagged by 8 months to realtime.                   The next data set will be released in November 09 – this data will reflect the situation at the end of March 09 and be the final result used to measure progress against the 08/09 target.</p>									

<p><b>1.8.1 : Commission the City Employment and Skills Plan (CESP) Evaluation Report to monitor the success of the City Employment and Skills Steering Group in making progress against the CESP strategic priorities.</b></p>				
Actions	DOT	Comments	By When	Lead Partner
1.8.1.1 : Final mid term evaluation		The mid-term evaluation has been completed. A new action plan with priorities for 2009/10 has been developed. A new evaluation framework to monitor the progress of the Action Plan has been identified and will be developed with the assistance of the Council's Performance team.	Mar/2009	City Employment and Skills Steering Group

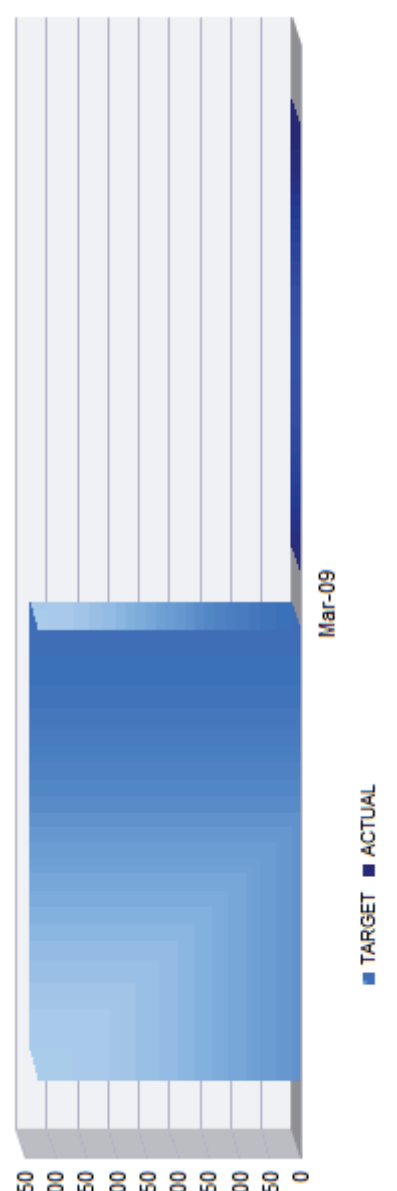


<b>1.8.2 : Part-fund, support and monitor delivery of the Futures Programme, which provides training and work experience</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
1.8.2.1 : 45 workless residents engaged, receiving training and work placements in the hospitality sector, of which 30 secure employment		40 residents have been trained, 6 have entered into employment, 38 have successfully completed work placements. The employers who offered work placements have been impressed by the quality of participants. Job outputs have been low due to the economic downturn.	Mar/2009 City Employment and Skills Steering Group
<b>1.8.3 : Fully-fund the Wired Sussex Internship Programme, offering graduates six weeks of work in the digital media sector</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
1.8.3.1 : Wired Sussex Internship - 25 Graduate internships, of which 8 secure employment		600 graduates applied for the Internship programme. 25 graduates have completed the internships provided by 21 local digital media companies. 13 have moved into employment (total target was 8). The project has been very successful. It has secured funding to run for at least one more year.	Mar/2009 City Employment and Skills Steering Group
<b>1.8.4 : Map the profile of the city's available employment space</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
1.8.4.1 : Mapping the profile of employment space - Complete the Business Retention and Inward Investment Study		The city council formally approved the BRII at the Enterprise Employment and Major Projects CMM on 23rd March 2009 and work is now underway in developing the short term action plan	Mar/2009 City Employment and Skills Steering Group

**1.8.5 : Part-fund, support and monitor delivery of the Breakthrough Programme, which assists workless city residents back into the labour market**

Actions	DOT	Comments	By When	Lead Partner
1.8.5.1 : 300 workless residents engaged, of which 60 to secure work placements, 50 to secure employment and 20 to partake in volunteering		345 residents have been engaged, of whom 48 have secured employment, 87 have gained voluntary work, 57 have been offered work placements. The project has been very successful and it's an excellent case of good partnership working. The project has secured funding to run for at least one more year.	Mar/2009	City Employment and Skills Steering Group
<b>1.8.6 : Part-fund the Housing Benefit "Back to Work" Project, which provides discretionary payments to support benefit claimants in making the transition to employment</b>				
Actions	DOT	Comments	By When	Lead Partner
1.8.6.1 : 40 claimants to secure employment		18 residents have been helped into work since the beginning of the project. LABGI funding for this project was approved by the CESSG in late July 08 and the project didn't start before August 08.	Jul/2009	City Employment and Skills Steering Group


### Promoting enterprise and learning

<p><b>L 04 - Improve the visitor economy (£ million)</b></p>  <p>■ TARGET ■ ACTUAL</p> <p>Mar-09</p>	<p><b>Indicator</b></p> <p>£</p> <p><b>Target</b></p> <p>427.80</p> <p><b>Actual</b></p> <p>Not available</p> <p><b>Status</b></p>
<p><b>Comments</b></p> <p>There are no results available for this indicator at present</p>	

<p><b>1.9.1 : Investment in infrastructure and physical environment e.g. Improve Gateways to the City and implement the findings of the Public Space Public Life Study and deliver the regeneration of the Brighton Centre</b></p>				
Actions	DOT	Comments	By When	Lead Partner
1.9.1.1 : Recruit Destination Manager		Destination Manager recruited and started on 03/11/08	Mar/2009	Brighton & Hove City Council
1.9.1.2 : Introduce Greeter scheme		The scheme has been approved at CMM and a further report will follow in September. We have a number of interested volunteers and the channel web site is in development.  Launch date October 09	Mar/2009	Brighton & Hove City Council



**1.9.1 : Investment in infrastructure and physical environment e.g. Improve Gateways to the City and implement the findings of the Public Space Public Life Study and deliver the regeneration of the Brighton Centre**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
1.9.1.3 : Support introduction of pedestrian signage scheme		<p>Pedestrian wayfinding project on target to start roll out of new signs September 09. VisitBrighton commencing work on 'walking' campaign for launch in early 2009. Spring Campaign Completed – Summer campaign to also focus on outdoor activities including walking.</p> <p>VisitBrighton to amend marketing materials in line with new pedestrian signage / mapping scheme in 2009.</p> <p>Initial meetings held to ascertain potential applications / uses of new mapping and signage scheme – more to be held throughout year.</p>	Mar/2009	Brighton & Hove City Council

**1.9.2 : Sustainable and responsible tourism e.g. Support the Federation of Disabled People in the provision of information to disabled visitors and support the expansion of Futures providing employment opportunities in Tourism for residents from disadvantaged backgrounds**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
1.9.2.1 : 20 accommodation & attraction records on Fed Access website		There are 31 accommodation & attraction records, and 93 records in total on the site by the end of March	Mar/2009	Brighton & Hove City Council



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<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
1.9.2.2 : Grow traffic to Visitbrighton.com – 1.9m unique visitors in 2008		VisitBrighton developing range of 'podcast' trails to encourage visitors to explore all areas of the city on foot – launch scheduled Feb 09. Six podcast trails completed in Spring 09 – launched as part of Summer campaign: June 09  New stat package to re-launched website means old unique stats figure no longer relevant. New growth targets to be set for 2009/2010.	Mar/2009	Brighton & Hove City Council
1.9.2.3 : Achieve 20 new conferences with an Economic Impact Assessment of £61m		VisitBrighton has developed full section on 'Green' tourism in Brighton on new VisitBrighton.com website – Nov 08. VisitBrighton.com unique visitor numbers for period 1 Jan - 31 Sept 2008 = 1,534,871. On target to reach 1.9m by end of year.  For Jan 08 – Dec 09 we achieved 32 conferences with economic impact of £52m so didn't reach £62m target unfortunately	Mar/2009	Brighton & Hove City Council

**1.9.3 : Improving quality and raising standards e.g. Retain an 'Inspected Only' policy among the visitor accommodation providers in the City and support other quality schemes such as 'Scores on the Doors' and 'Best Bar None'.**

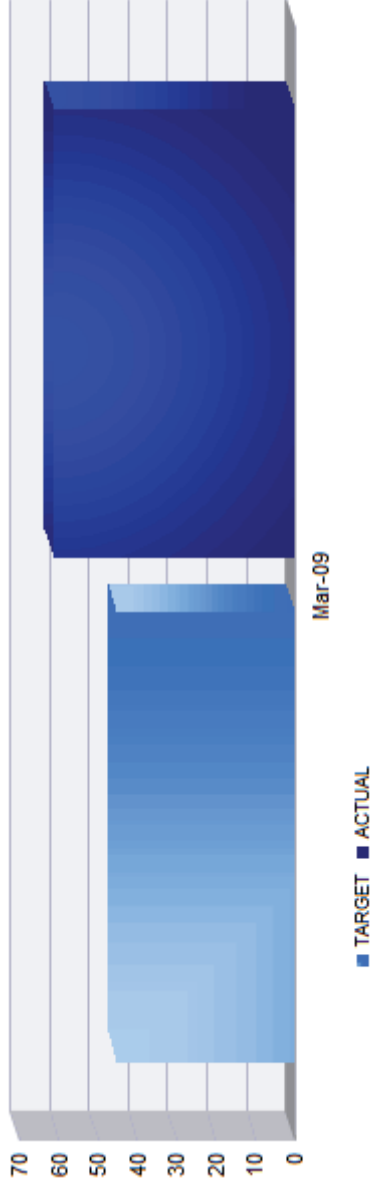
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
1.9.3.1 : Launch Sussex breakfast and have 10 businesses signed up		We achieved 6 businesses signed up by the end of March.	Mar/2009	Brighton & Hove City Council
1.9.3.2 : Achieve 75% bed space in accommodation inspection scheme		We achieved 77.45% bedspace	Mar/2009	Brighton & Hove City Council

**1.9.4 : Partnership and consultation e.g. Carry out annual visitor surveys**

Actions	DOT	Comments	By When	Lead Partner
1.9.4.1 : Have 280 partners joined with Visitbrighton		We had 271 partners by December 2008, which is the end of our Partnership year	Mar/2009	Brighton & Hove City Council
1.9.4.2 : Visitor Survey Complete		TSE Commissioned and working on brief for survey to be carried out in September	Mar/2009	Brighton & Hove City Council

## Strengthening communities and involving people

Indicator	Target	Actual	Status
%	45.20	61.20	
<p><b>Comments</b>                      Result from Active People Survey 2 (surveys conducted between April-October 08), Brighton &amp; Hove has a current engagement level of 61.2%, the highest level nationally outside London and the highest of all of the 24 Local Authorities that selected NI 11 within their LAA's.                       As this was the baseline year the target of 45.2% refers to the National result achieved.</p>			



4.6.1 : Fund and work with the Brighton Dome and Festival (BDFL)				
Actions	DOT	Comments	By When	Lead Partner
4.6.1.1 : • Attendance at board meetings and monitoring meetings • Closer partnership working • Develop a new agreement and PI evaluation framework in line with NI 11		Paula Murray attends quarterly BFDL Board meetings plus monthly meetings with the chief executive.  Donna Close continues to work in an advisory role on outdoor programme development as part of the support of the city council for the free elements of the Festival programme and represents the festival in two consortia Without Walls and ZEPA.  The new PI framework will be negotiated and in place by Q3 of 09/10	Mar/2009	Brighton & Hove City Council





#### 4.6.2 : Provide community development support to groups running community festivals and fun days and community based arts activities


Actions	DOT	Comments	By When	Lead Partner
4.6.2.1 : Community Development - Grant appraisals		All 4 rounds of annual grants now completed in conjunction with the Grants Team.  A total of 18 organisation's were supported through Arts Partnership, 14 through Grants for Smaller Organisation's and 16 through Community Festivals.	Mar/2009	Brighton & Hove City Council

#### 4.6.3 : Provide development support, advice and funding to Key 3 year funded arts organisations, annual grant aided organisations including those in receipt of Arts Partnership Awards, arts festivals in the city

Actions	DOT	Comments	By When	Lead Partner
4.6.3.1 : Grant appraisals & annual monitoring reports and visits. New PI evaluation framework to be developed and implemented		We are in year 2 of the 3 year funding cycle with 8 strategic organisation's sharing £150,000 per annum. 14 arts organisation's have been funded in rounds 1, 2 & 3 of Arts Partnerships to a total of £20726. Brighton Pride has an annual SLA of £25000 Office's have had a minimum of 2 meetings with each of these organisation's each year. The new PI evaluation framework will be delivered in Q3 of the 2009/10 We have secured investment and development in the city's festivals through leading on a Festivals Clusters initiative supported by SEEDA and ACE. This initiative will impact on our Spring and Autumn Festival Clusters raising their profile nationally and internationally.	Mar/2009	Brighton & Hove City Council

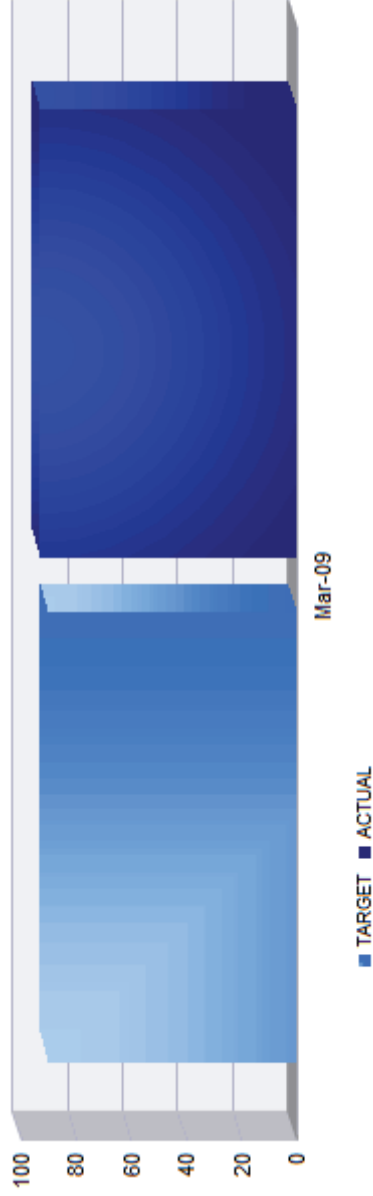
<b>4.6.4 : To support and develop targeted initiatives increasing access to arts activity and participation such as the White Nights initiative (free entry and entertainment at Brighton Museum and Royal Pavillion until midnight once a year)</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.6.4.1 : •Delivery of White Night (free entry and entertainment at Brighton Museum and the Royal Pavillion until midnight once a year) •Develop economic and social indicators to evaluate broader impact of White Night		First White Night successfully delivered on 25 October 2008. An estimated 15,000 people attended the free events in 13 venues and outdoors. There was a wide age range from 1 to 70. 45000 attended the events in the Library, 2592 the Museum and 1232 at the Pavillion. Plans are underway for the second event in 2009. An evaluation report has been produced and circulated	Mar/2009 Brighton & Hove City Council
<b>4.6.5 : Supporting marketing initiatives in the cultural sector - particularly those that seek to break down barriers to participation and attendance</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.6.5.1 : • Attendance at Audiences meeting • Attendance at ACE NI11 meetings • Development of new PI evaluation framework working with ACE, GOSE and AMH • Development of 'soft' evaluation indicators		Three meetings have taken place at ACE with other local authorities in the region that have selected NI11 to explore shared NI11 initiatives across the region. We are working with Audiences South to develop an awareness raising event about NI 11 to our cultural delivery partners which will take place in Q2 2009/10	Mar/2009 Brighton & Hove City Council
<b>4.6.6 : Develop and deliver a range of participatory public arts projects funded via the councils Percent for Art Policy</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.6.6.1 : Delivery of participatory public arts projects (5 per annum)		Pankhurst Av Photography Project – workshops are running till April when exhibition will be installed in the community centre. Hollingbury Schools Projects - underway and on schedule with delivery in Q1 2009/10 St Josephs public art project – workshop completed and work on site underway on an installation in the playground.	Mar/2009 Brighton & Hove City Council

**4.6.7 : Collaborating on joint agendas with colleagues in other sectors to incorporate arts element to those such as the Journey On transport campaign and the work with the Drugs and Alcohol Action Team**

Actions	DOT	Comments	By When	Lead Partner
4.6.7.1 : Input into at least 4 events annually (2008: Children's festival, Car Free Day, White Night)		<p>Delivered an aspect of White Night with Creative Futures to engage with homeless artists ( completed 25 Oct)</p> <p>Car Free Day joint working ( completed Sept)</p> <p>Useful Arts (service user led organisation) photographic exhibition as part of the photo fringe to be delivered in Q1 2009/10.</p> <p>First Aqua festival delivered with partners in sports development in March 2009</p> <p>Plans for a new event in April 2009 called The Book and The Rose led by colleagues in Policy</p>	Mar/2009	Brighton & Hove City Council

## Strengthening communities and involving people

### L 21 - Community engagement in local libraries



Indicator	Target	Actual	Status
%	90.00	93.00	
<b>Comments</b>			
93% of actions/milestones and targets below were achieved in 08/09.			

### 4.7.1 : Improve access to information and learning through the provision of free ICT access in public libraries

Actions	DOT	Comments	By When	Lead Partner
4.7.1.1 : Increase the percentage of take up of available ICT time in libraries to 46%		Q3 result is down to 39% - this is partly due to some IT problems and under reporting of use that has been identified.	Mar/2009	Brighton & Hove City Council
4.7.1.2 : Achieve 2.08 million virtual visits (website hits) in 2008-09		End of 2008-09 year result is 2.65 million virtual visits, a significant over-achievement of the target for the year, and an increase of over half a million visits compared with last year.	Mar/2009	Brighton & Hove City Council

**4.7.2 : Support children's learning**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.7.2.1 : Improve take up of Bookstart packs for those aged 1-3 years olds for 2008-09		Excellent level of Bookstart gifting at all three stages, achieving improvements at the stage 2 Toddler Pack level Stage 1 92% Stage2 74% Stage 3 100%	Mar/2009	Brighton & Hove City Council
4.7.2.2 : Increase the percentage of children completing the Summer Reading Challenge to 40% for 2008.		Completion rate increased to 37% in 2008, so improvement on 2007 but not to the level we had hoped.	Mar/2009	Brighton & Hove City Council
4.7.2.3 : Increase the numbers of children attending Homework Clubs by 5% in 2008-09		Have already achieved 70% increase in numbers attending Homework clubs, significantly above the target of 5% increase on numbers compared to last year. 07/08 - 1633, 08/09 - 2786 = 70% increase	Mar/2009	Brighton & Hove City Council

**4.7.3 : Increase the number new library members added**



<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.7.3.1 : Achieve 20,000 new members in 2008-09		20,296 members added in 2008-09	Mar/2009	Brighton & Hove City Council

**4.7.4 : Increase use of public libraries – visits**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.7.4.1 : Achieve 1.8 million visits in 2008-09		Achieved just over the target set, with 1,826,089 visits to Libraries in 08/09	Mar/2009	Brighton & Hove City Council
4.7.4.2 : Achieve 1.44 million issues in 2008-09		Achieved just under the target set, with 1,366,655 issues in 08/09	Mar/2009	Brighton & Hove City Council

<b>4.7.5 : Increase the range and number of new items added to Libraries stock</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.7.5.1 : Purchase 47,500 new items for stock in 2008-09		Exceeded the target, with 54,896 items purchased in 2008-09.	Mar/2009 Brighton & Hove City Council
<b>4.7.6 : Increase the number of people participating in library run activities</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.7.6.1 : Achieve target of 34,500 people taking part in activities in libraries for 2008-09		Exceeded the target, as 38,702 people took part in activities in Libraries in 2008-09	Mar/2009 Brighton & Hove City Council
<b>4.7.7 : Improve satisfaction with libraries services</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.7.7.1 : Achieve 92% satisfaction rate with computer facilities in the E-Plus CIPFA Survey in Oct 2008		77% achieved (questions different from previous survey so result derived from 2 questions).	Mar/2009 Brighton & Hove City Council
4.7.7.2 : Achieve 94% satisfaction rate with Libraries services from CIPFA survey of adult library users in October 2009.		Survey due next year.	Mar/2009 Brighton & Hove City Council
4.7.7.3 : Achieve 90% satisfaction rate with libraries - Children		91% achieved in 2007 (surveys carried out every 3 years). Brighton & Hove Children's Libraries Services have the second highest satisfaction rates in the country.	Mar/2009 Brighton & Hove City Council
<b>4.7.8 : Provide better health information and support in libraries</b>			
<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When Lead Partner</b>
4.7.8.1 : Expand the Books on Prescription scheme		Books on Prescription collections now available in Hove and Whitehawk libraries to enable referrals from more GPs across the city.	Mar/2009 Brighton & Hove City Council

**4.7.9 : Develop three community libraries as local hubs for delivery of local community services**

Actions	DOT	Comments	By When	Lead Partner
4.7.9.1 : Local Hubs - Complete feasibility studies and options appraisals		Feasibility work has commenced	Mar/2009	Brighton & Hove City Council
4.7.9.2 : Achieve improvements in three community libraries		Feasibility work has commenced	Mar/2009	Brighton & Hove City Council

### Strengthening communities and involving people

<b>L 22 - Number of school age children in organised school visits to museums</b>		<b>Indicator</b>	<b>Target</b>	<b>Actual</b>	<b>Status</b>
		No.	32,700.00	40,023.00	
<p>Comments</p>					

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#### 4.8.1 : Deliver the outreach programme which includes visits to school assemblies and development of outreach sessions

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.8.1.1 : Visit 140 schools (including out of city) reaching 7600 children		108 schools visited reaching 8,490 children	Mar/2009	Brighton & Hove City Council
4.8.1.2 : Visit 7 school assemblies reaching 1400 children		20 school assemblies attended in total reaching 2,480 children	Mar/2009	Brighton & Hove City Council



#### 4.8.2 : Engage very young children by delivering sessions to the early years (pre-school) age group

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.8.2.1 : Deliver 150 early years sessions reaching 2400 children		190 early years sessions have been delivered, reaching 5,151 children	Mar/2009	Brighton & Hove City Council







**4.8.3 : Support teachers to use museums and museum objects in teaching.**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.8.3.1 : Deliver 5 Continuing Professional Development (CPD) sessions to train 60 teachers		5 CPD sessions held 25 teachers attending in total	Mar/2009	Brighton & Hove City Council
4.8.3.2 : Provide 21 loan boxes of museum objects reaching 1681 children		109 loans of boxes of museum objects have been made to date, reaching 6,438 children	Mar/2009	Brighton & Hove City Council

**4.8.4 : Work with LEA advisors to promote the service and link up with schools for projects & free workshops for temporary exhibitions (funded externally)**

<b>Actions</b>	<b>DOT</b>	<b>Comments</b>	<b>By When</b>	<b>Lead Partner</b>
4.8.4.1 : Attract 30 school groups to temporary exhibitions reaching 900 children		44 school groups have attended temporary exhibitions to date, bringing 1,489 children	Mar/2009	Brighton & Hove City Council
4.8.4.2 : Undertake research to establish schools that have not used the service in the last two years		Analysis complete and a number of schools identified to be targetted during 09/10 with taster sessions	Mar/2009	Brighton & Hove City Council

